



## 60 Day Performance Guarantee

This agreement serves as notice of official guarantee that DealerCentric agrees to reimburse the full or prorated amount of set-up fee and the 60 day subscription fee for the "Get Pre-Approved in Seconds" program in the event this program does not produce a minimum of 2 car sales.

Any such refund is subject to approval by DealerCentric and will be based on the following:

- Cost of Service for 60 days = \$797 (\$199 set-up and \$299 per month for two months.)
- DealerCentric received full payment from the dealership for the 60 day period, plus set up fee.
- 60 days commences from the first day the "Get Pre-Approved in Seconds" program is fully optimized on dealer's website.

All of the following terms and conditions are to be met in order to qualify for a refund:

**Fully optimized defined as:**

- Home Page – Near the top
- Opening Pages of New, Used, and Featured Vehicles
- All Vehicle Detail Pages of New and Used Inventory
- Finance Pages (replacing all long forms)
- All Finance Pages - Change wording to "Get Pre-Approved" or "Get Pre-Approved in Seconds"
- Replace all long apps and privacy pages as we have provided them for you.
- All banners open a new window with the "Get Pre-Approved in Seconds"
- Application must be opening a new window utilizing the secure lock as well as in the address bar displaying the URL as **https://** rather than **http://**
- Applications must be picked up on average, within 30 minutes, during normal business hours.

1. A refund request must be submitted to DealerCentric no later than 30 days following the 60 day guarantee period.
2. A signed copy of this agreement must be on file with DealerCentric.
3. Dealership will furnish Sales Logs for all vehicles sold from time of set-up and 30 days following the 60 day guarantee period.
4. Sales Logs must include customer first/last name and date of vehicle sale.
5. DealerCentric will compare the sales logs with our list of customers submitted through our "Get Pre-Approved in Seconds" application.
6. If the names from dealer's logs match the names submitted using DealerCentric application, those names will be counted towards the total number of sales by dealer.
7. All authorized refunds will be issued via check and mailed directly to the dealership.

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DealerCentric Sales Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authorized Dealership Signature

\_\_\_\_\_  
Date